

DAYANAND ANGLO VEDIC PUBLIC SCHOOL, AIROLI
FIRST TERM EXAMINATION (2024-25)
SKILL SUBJECT :INTRODUCTION TO TOURISM-II (SUBJECT CODE-406)
STD:X **M.MKS:50**
SAMPLE PAPER **DURATION:2Hrs**

General Instructions:

1. This Question Paper consists of 21 questions in two sections: Section A & Section B.
2. Section A has Objective type questions whereas Section B contains Subjective type questions.
3. Out of the given (5 + 16 =) 21 questions, a candidate has to answer (5 + 10 =) 15 questions in the allotted (maximum) time of 2 hours.
4. All questions of a particular section must be attempted in the correct order.
5. **SECTION A - OBJECTIVE TYPE QUESTIONS (24 MARKS):**
 - i. This section has 05 questions.
 - ii. Marks allotted are mentioned against each question/part.
 - iii. There is no negative marking.
 - iv. Do as per the instructions given.
6. **SECTION B – SUBJECTIVE TYPE QUESTIONS (26 MARKS):**
 - i. This section has 16 questions.
 - ii. A candidate has to do 10 questions.
 - iii. Do as per the instructions given.
 - iv. Marks allotted are mentioned against each question/part

SECTION A: OBJECTIVE TYPE QUESTIONS

Q. 1	Answer any 4 out of the given 6 questions on Employability Skills (1 x 4 = 4 marks)	
i)	Why is taking responsibility important in self-management? a) It allows others to blame you b) It leads to better self-development c) It helps in avoiding work d) It increases procrastination	1
ii)	How can physical exercise help in stress management? a) It increases stress b) It helps maintain a healthy lifestyle c) It leads to sleep deprivation d) It causes exhaustion	1
iii)	Which aspect of SMART goals ensures that a goal can be broken into smaller parts? (a) Specific (b) Measurable (c) Achievable (d) Time-bound	1
iv)	How can you manage stress when feeling unprepared for an exam? a) Avoid studying b) Panic and worry c) Focus on important topics and revise d) Ignore the exam	1
v)	Why is it important to take ownership of your tasks? a) To blame others for mistakes b) To improve your self-discipline and accountability c) To avoid work d) To decrease your workload	1
vi)	What part of speech is “run” in “They run every day”? a) Noun b) Verb c) Adjective d) Adverb	1
Q. 2	Answer any 5 out of the given 6 questions (1 x 5 = 5 marks)	
i)	What is the primary focus of the tourism industry in terms of soft skills? a) Technical Knowledge b) Financial Management c) Social Attractiveness d) Marketing Strategies	1
ii)	What does CRS stand for?	1
iii)	Which publication is crucial for understanding the sequence of places in itinerary planning? a) Trade journals b) Atlases c) Travel brochures d) In-flight magazines	1
iv)	What does GIT stand for? a) General Individual Traveler b) General Inclusive Tour c) Guest in Transit d) Group Inclusive Tour	1

v)	What is one benefit of purchasing a tour package through a travel agent? a) Access to all travel services under one roof b) Higher costs than booking independently c) Limited travel options d) No flexibility in travel plans	1
vi)	What type of room has a single bed for one person? a) Double Room b) Single Room c) Twin Room d) Suite	1
Q. 3	Answer any 5 out of the given 6 questions (1 x 5 = 5 marks)	
i)	Who wrote the book "Business Communication Today"? a) Thill & Schatzman b) Peggy Klaus c) A. Barker d) S.K. Mandal	1
ii)	Which of the following services is not directly offered by most travel agencies? a) Booking flights b) Manufacturing travel gear c) Arranging accommodation d) Organizing tours	1
iii)	What is one of the risks covered by travel insurance? a) All meals included b) Guaranteed sightseeing c) Free accommodation d) Loss of baggage	1
iv)	Which term is used for a room with a kitchen? a) Penthouse b) Efficiency Room c) Suite d) Cabana Room	1
v)	Which organization in India is responsible for promoting tourism at the state level?	1
vi)	What does the Continental Plan (CP) include? a) Room Rent + 3 Meals b) Room Rent + American Breakfast c) Room Rent + Continental Breakfast d) Room Rent + Any 2 meals	1
Q. 4	Answer any 5 out of the given 6 questions (1 x 5 = 5 marks)	
i)	Who said "Pessimism leads to weakness, optimism to power"? a) William James b) Sigmund Freud c) Albert Einstein d) Carl Jung	1
ii)	Which of the following is an example of outbound tourism? a) A Japanese tourist visiting India b) An Indian tourist visiting France c) A tourist from France visiting Japan d) A local tourist visiting a nearby city	1
iii)	What is the importance of atlases and maps in tourism?	1
iv)	Which travel document is required to enter a foreign country legally? a) Passport b) Train ticket c) VISA d) Health certificate	1
v)	What does "Sold Out" mean in hotel terminology? a) All rooms are available b) No rooms are available c) Only suites are available d) Only standard rooms are available	1
vi)	What is the most critical aspect of a travel agent's job? a) Selling travel goods b) Cooking meals for tourists c) Writing travel blogs d) Providing accurate information to customers	1
Q. 5	Answer any 5 out of the given 6 questions (1 x 5 = 5 marks)	
i)	Which determinant of personality involves the ideas, customs, and social behaviour of a society? a) Culture b) Heredity c) Family Background d) Personal Experiences	1
ii)	What do educational and familiarization visits help industry personnel with? a) Expanding their travel itineraries b) Reducing travel costs c) Improving destination knowledge d) Increasing profit margins	1
iii)	Why might a domestic tourist in India need a special permit? a) To visit restricted or protected areas b) To book a hotel room c) To buy foreign currency d) To apply for a VISA	1
iv)	Which of the following is NOT a function of the Ministry of Tourism? a) Setting tourism standards b) Importing foreign goods c) Infrastructure development d) Promoting tourism	1
v)	What is the main purpose of travel insurance? a) To provide financial coverage for travel-related risks b) To cover hotel upgrades c) To book flights d) To provide tour guides	1
vi)	Which plan would a guest choose if they only want breakfast included? a) American Plan b) European Plan c) Bermuda Plan d) Continental Plan	1

SECTION B: SUBJECTIVE TYPE QUESTIONS

Answer any 3 out of the given 5 questions on Employability Skills (2 x 3 = 6 marks)

Answer each question in 20 – 30 words.

Q6.	How can practicing emotional intelligence benefit you?	2
Q7.	How does setting realistic goals benefit an individual?	2
Q8.	What is the significance of getting enough sleep in stress management?	2
Q9.	How can tracking time help in identifying time-wasting activities?	2
Q10.	What is the benefit of organizing academic life?	2

Answer any 4 out of the given 6 questions in 20 – 30 words each (2 x 4 = 8 marks)

Q11.	How can unexpected changes be turned into opportunities?	2
Q12.	How does tourism impact infrastructure development?	2
Q13.	What does M.I.C.E. stand for?	2
Q14.	What is the purpose of the TIM Manual?	2
Q15.	What is a passport, and why is it important?	2
Q16.	Analyze the social and cultural impacts of tourism on local communities.	2

Answer any 3 out of the given 5 questions in 50– 80 words each (4 x 3 = 12 marks)

Q17.	What is a Jungle Plan in tourism, and how does it enhance the travel experience for nature enthusiasts?	4
Q18.	Discuss the impact of online travel agencies (OTAs) on the traditional role of travel agents and tour operators.	4
Q19.	What is the significance of a Guest Folio in hotel management, and how is it used?	4
Q20.	How do the Ministry of Tourism's policies and incentives attract private investment in the tourism sector?	4
Q21.	What are the key differences between a Walk-in Guest and a guest with a reservation, and how do hotels typically handle these scenarios?	4
